

# One Voice



## shaping our ageing society

This one day conference will provide an overview of the policies and practices affecting older people today and will explore the changes required to support our ageing population in the future. Aimed at those working for and with older people, in policy and service, you will hear from expert speakers, participate in discussion seminars and explore a range of issues in detail.



**28 September 2009, Belfast Waterfront, Belfast**

### PROGRAMME

|              |   |              |   |
|--------------|---|--------------|---|
| <b>09.00</b> | Registration, Tea & Coffee  | <b>12.45</b> | Lunch   |
| <b>09.45</b> | Chair's Welcome – Anne O'Reilly                                       | <b>13.45</b> | Discussion Seminars                                     |
| <b>09.55</b> | Keynote speaker – Dr Kevin Kinsella, National Institute on Aging, USA | <b>14.45</b> | Tea & Coffee  |
| <b>10.35</b> | One Voice – Shaping our ageing society                                | <b>15.00</b> | OFMDFM – response to One Voice report and the day (TBC) |
| <b>10.55</b> | Questions and discussion  | <b>15.15</b> | Panel discussion  |
| <b>11.15</b> | Tea & Coffee  | <b>16.00</b> | Chair's Concluding Thoughts                             |
| <b>11.35</b> | Discussion Seminars   | <b>16.15</b> | Close   |

**This conference will benefit those who are:**

- Policymakers
- Politicians
- Providers of services to older people
- Older people's organisations
- Health professionals
- Voluntary sector organisations
- Housing organisations
- Trade unions
- Academics
- Older people

### DISCUSSION SEMINARS

#### Enough money

Taking On the Take-Up Challenge  
Zöe Anderson, Access2Benefits

Automatic payment: A Solution to Pensioner Poverty  
James Holland, Department of Work and Pensions

#### Places to Age

The Housing Agenda for Older People  
Joan Finn, Northern Ireland Housing Executive

Caring to listen? Effective engagement of older people  
Maire Grattan, Age Concern Help the Aged NI

#### Equal Citizens, Equal Rights

Making older people equal: Reforming the law on access to services in Northern Ireland  
Professor Brice Dickson, Queen's University Belfast

Human Rights in Public Services: Work in progress?  
Roisin Cavanagh, British Institute of Human Rights

#### Staying well, Feeling Good

Ageing Well: Practice into Policy  
Pauline McGeown and Philomena Gallagher-Mullholland, Age Concern Help the Aged NI

Living Longer, Living Better  
Eileen Patterson, FOLD Housing Association

#### My Life My Care

Only Connect  
Caryl Williamson and Brenda Kearns, Age Concern Help the Aged NI

Respond to Music: Communicating with people with dementia  
Maria Mullan, Age Concern Help the Aged NI

#### Opportunities & Contributions

Unlocking Potential  
Billy Eagleton, Volunteer Development Agency

Older People for Older People  
Dr Katy Radford, Queen's University Belfast

# BOOKING FORM

Please return the booking form to:

**Dorothy McConkey, Age Concern Help the Aged  
NI, 3 Lower Crescent  
Belfast BT7 1NR or fax to 028 9023 5497**

## Preferences

### Your Details

Delegate Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact Telephone number: \_\_\_\_\_

Email address: \_\_\_\_\_

Please detail any special requirements to enable you to attend this conference (e.g. diet, mobility, access?)  
\_\_\_\_\_

### Discussion Session

|  | am 1st                   | am 2nd                   | pm 1st                   | pm 2nd                   |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| Taking On the Take-Up Challenge  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Automatic payment:<br>A Solution to Pensioner Poverty                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Housing Agenda for Older People  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Caring to listen? Effective engagement of older people                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Making older people equal: Reforming the law on access to services in Northern Ireland | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Human Rights in Public Services: Work in progress?                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ageing Well: Practice into Policy  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Living Longer, Living Better   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Only Connect   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Respond to Music: Communicating with people with dementia                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Unlocking Potential  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Older People for Older People  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

### Discussion Sessions

Please indicate opposite which sessions you wish to attend. Please indicate a first and second choice for both the morning and the afternoon (we will endeavour to meet your first choice but room capacities are restricted and places will be allocated on receipt of booking forms).

## FEES AND PAYMENT

Private/public sector £150

Voluntary sector £75

Older people FREE  
(these places are limited)

### Please select your payment method:

**Cheque**

Enclosed is a cheque payable to Age Concern Help the Aged NI.  
£150  £75

**Credit Card**

Card number

Start date \_\_\_\_\_ Expiry date \_\_\_\_\_ Issue number \_\_\_\_\_

Name of cardholder \_\_\_\_\_

Please tick if you require:  a receipt  an invoice

PO number \_\_\_\_\_

**Invoice**

Please send an invoice:

Organisation \_\_\_\_\_

Address (if different from delegate details) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Terms and conditions

Age Concern Help the Aged NI reserve the right to make changes to the programme, speakers or venue should this become necessary and without notification. In the unlikely event of us having to cancel the conference, our liability to delegates arising out of such cancellation will be restricted to the refund of any fees paid in advance by the delegate. Age Concern Help the Aged NI will not be held responsible for travel, accommodation, or other contingent expenses for delegates who fail to attend the conference for any reason. Age Concern Help the Aged NI will not be held liable or responsible for the loss or damage to any property which any delegate brings onto the Conference Venue Premises.

The booking form is a binding contract between the delegate and Age Concern Help the Aged NI.

### Submitting personal information

- When you supply any personal information to Age NI (eg for further updates) we have legal obligations towards you in the way we deal with that data.
- We must collect the information fairly, that is, we must explain how we will use it and tell you if we want to pass the information on to anyone else. In general, any information you provide to Age NI will only be used within Age NI. It will never be supplied to anyone outside Age NI without first obtaining your consent, unless we are obliged by law to disclose it.
- We will hold your personal information on our systems for as long as you use the service you have requested, and remove it in the event that the purpose has been met, or you no longer wish to continue your registration as a user.
- We will ensure that all personal information supplied is held securely, in accordance with the Data Protection Act 1998.



Age Concern Help the Aged NI

